

<b>JINDAL ALUMINIUM LIMITED (ROLLING &amp; EXTRUSION DIVISION)</b>			
<b>PROCEDURE FOR MRM</b>			
<b>DOC. NO. JAL/R&amp;E/MRM/PR/21</b>		<b>TITLE PAGE</b>	
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**AMENDMENT RECORD**

AMENDMENT			DISCARD		INSERT	
SI No	Date	Description	Page No.	Rev. No.	Page No.	Rev. No.

	POSITION	SIGNATURE	DATE
Prepared by	AM-ISO CELL		
Verified and Approved by	QMS COORDINATOR		

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### 1.0 PURPOSE:

The Management Review process requires that the QMS is reviewed Management at planned by top intervals to ensure continued system effectiveness and alignment with quality policy and objectives.

### 2.0 SCOPE:

The Management Review shall examine the organization's quality management system to Ensure its continuing suitability, adequacy and effectiveness.

### 3.0 RESPONSIBILITIES:

3.1 **Vice chairman** - Review of effectiveness of implementation of quality system during MRM.

3.2 **QMS COORDINATOR** – is responsible for

- Conduct Management Review Meetings periodically.
- Coordinate and Steer the proceedings of Management Review Meetings

3.3 **Assistant Manager ISO- CELL** - Assistant Manager ISO - CELL will be assisting the QMS coordinator in the effective implementation of the system

### 4 DEFINITIONS

Management Review - A structured meeting that must take place at regular intervals to discuss the functioning of the quality system and to take action to correct it when necessary.

### 5.0 PROCEDURE FOR MANAGEMENT REVIEW MEETING

5.1 MRM Plan shall be prepared annually.

5.2 The Vice chairman shall conduct Management Reviews once in 6 months (Twice per year)  
All elements of the ISO 9001:2015 standard shall be audited.

5.2 Agenda shall circulate to all HOD's at least 6 days prior to the Meeting.

5.3 The "inputs" into the management review shall include information on:

**A) Results of audits,**

Internal Audits used to verify compliance with ISO 9001:2015

**B) Customer feedback,**

Review Customer Concerns/Complaints information.

**C) Process performance and product conformity,**

- Review Quality Objectives data.
- Review Final Inspection results
- Review Analysis of Data information.

**D) Non conformity & correction**

All customer complaints are addressed and appropriate corrective action taken to resolve the issues in a timely manner.

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- E) Follow-up actions from previous management reviews,**  
Review assigned actions in the prior Management Review and report on status.
- F) Changes that affect the quality management system, and**
  - Review the Quality Policy for continuing suitability, adequacy and effectiveness.
  - Review ISO 9001 QMS manual and procedure changes.
- G) Recommendations for improvement**  
Identify business improvement opportunities.
- H) Performance of external provider**  
Discuss Supplier performance rating and review Approved Vendors list.
- I) The effectiveness of actions taken to address risks and opportunities.**  
Discuss on current risk & opportunities & review rating

5.1.4 The “output” from the management review shall include any decisions and actions related to:

- A) Improvement of the effectiveness of the quality management system and its processes,**  
Record evidence of continuous improvements
- B) Improvement of product related to customer requirements, and**
  - Record product improvements being made and/or implemented
- C) Resource needs**
  - Provision of Resources review input
  - Infrastructure review input
  - Work Environment review input

5.1.5 AM-ISO Cell shall maintain records of Minutes of Meeting.

**6.0 CLOSING REVIEWS**

Management Review Meeting Action Items shall be closed only after all Corrective actions have been completed, and follow-up by QMS coordinator has been done to verify the effectiveness of the corrective action.

**7.0 LIST OF RECORDS**

SI No	Record Name	Responsibility	Retention period
01	Annual MRM Plan	QMS Coordinator	2 years
02	Agenda		2 years
03	Minutes of MRM		2 years

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<b><u>ANNUAL MRM PLAN</u></b> JAL/R&E/MRM/F/01													
	<b>Month</b>												<b>Year:</b>
Activities	Planned/ Actual	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR
MRM	P												
	A												
<b><u>NOTE:</u></b> MRM once in 6 months													
<b><u>Legend:</u></b> P – Planned A – Actual												Signature of QMS coordinator	

RETENTION PERIOD – 2 years

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**AGENDA FOR MANAGEMENT REVIEW MEETING OF**  
**QMS AS PER IS/ISO 9001:2015**  
 Format No. JAL/R&E/MRM/F/02

DATE:

TIME:

VENUE:

NAME OF THE PERSON CHAIRING THE MEETING:

<b>REVIEW INPUT:</b>	
1	Results of audit
2	Customer feedback
3	Process performance
4	Product conformity
5	Customer complaint status
6	Internal non conformity & corrective Action
7	Follow-up actions from previous MRM
8	Changes that could affect the QMS
9	Recommendation for improvement
10	Review of Quality Policy and departmental objectives
11	Performance of external provider
12	The effectiveness of actions taken to address risks and opportunities
<b><u>REVIEW OUTPUT:</u></b>	
1	Improvement of QMS and its processes.
2	Improvement of product to customer requirement.
3	Resource needs

Date:

Signature of QMS coordinator

Retention period 2 years

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## MINUTES OF MANAGEMENT REVIEW MEETING

Format No. JAL/R&E/MRM/F/03

Members Present:

Duration:

### I. REVIEW INPUT:

1. Results of audit:
2. Customer Satisfaction Index.
3. Process performance.
4. Product Conformity.
5. Status of Customer Complaints.
6. Status of Internal non conformity and corrective actions.
7. Follow-up actions from previous MRM:
8. Review of quality policy and departmental objectives:
9. Performance of external provider:
10. The effectiveness of actions taken to address risks and opportunities
11. Recommendation for improvement
12. Changes that could effect QMS

### II. REVIEW OUTPUT:

1. Improvement of the effectiveness of the quality management system and its processes.
2. Improvement of product related to customer requirement:
3. Resource needs:

Prepared by:

Verified by

Approved by:

Retention period 2 years